

**HSBC Digital Channels Campaign**
**Period: 1<sup>st</sup> of December 2021 to 31<sup>st</sup> May 2022**
**Terms and conditions**

When do these terms and conditions apply?	<ul style="list-style-type: none"> <li>• HSBC Bank Oman SAOG (“we” or “us” or “HSBC”) has launched a campaign for their customers who are not registered to Internet Banking whither the customer NTB or ETB during the period of the campaign.</li> <li>• The period is from 1<sup>st</sup> December 2021 to 31<sup>st</sup> May 2022 both days inclusive (“<b>Campaign Period</b>”)</li> <li>• These terms and conditions (“<b>Campaign Terms and Conditions</b>”) apply in respect of the Campaign. These apply to you so far as the Law and Regulation permits so please read them carefully.</li> </ul>
Who are eligible to participate in the Campaign?	<ul style="list-style-type: none"> <li>• This campaign for existing to bank customers and new to bank customer who are not previously registered to HSBC Oman Internet Banking, if those customers get themselves registered and engaged during the mentioned period of the campaign they will be entered in a draw</li> </ul>
What is the offer?	<ul style="list-style-type: none"> <li>• Existing or new customers must register to HSBC Oman Internet Banking</li> <li>• Use one of the services that provided in HSBC Internet Banking or mobile banking application to be considered as engaged such (transfer, pay a bill, send a secure message, open TMD, add payee)</li> <li>• Customer who met the above criteria will enter the draw to win prize OMR 200 voucher.</li> <li>• The bank employees are not eligible to participate in this campaign.</li> </ul>
When and which qualify for the purpose of the campaign?	<ul style="list-style-type: none"> <li>• Campaign offers cannot be combined with any previous or other campaign offer on HSBC products.</li> <li>• Any decision about whether the customer qualifies for the purposes of this Campaign shall be resolved by HSBC at its sole discretion. We shall determine solely which customers qualify for the Campaign</li> </ul>
What else do I need to know about the Campaign?	<ul style="list-style-type: none"> <li>• The campaign excludes any customers who are already registered before the period of this campaign.</li> <li>• These Campaign Terms and Conditions only apply in the Sultanate of Oman. We reserve the right at our discretion to alter or amend these campaign Terms and Conditions or end the Campaign at any time without justification or prior notice to you. Our decisions on all matters relating to the campaign shall be final and conclusive. <ul style="list-style-type: none"> <li>• The prize voucher cannot be exchanged into cash.</li> <li>• The validity of the voucher will be dependent on the provider.</li> <li>• The Campaign is only for retail customers, corporate are excluded.</li> </ul> </li> <li>• Entrants agree to release HSBC and /or their parent, subsidiaries, affiliates, divisions, agents and employees to the fullest extent permitted by law, from any and all liability, claims for damage arising out of the Entrant’s participation in the Campaign, the use of any entries as stated herein and the acceptance and use of any prizes.</li> <li>• HSBC’s decision on all matters relating to the Campaign shall be final, conclusive and binding. No further correspondence, appeals, protests or attempts to dispute the same would be entertained in any event.</li> <li>• To the fullest extent permitted by law, HSBC shall not be held liable for any loss or damages howsoever arising in connection with the campaign.</li> <li>• Online Banking Terms and Conditions are applied, please visit our website at <a href="http://www.hsbc.co.om">www.hsbc.co.om</a></li> <li>• These Campaign Terms and Conditions shall be governed in all respects by the laws of the Sultanate of Oman. All disputes relating to these campaign Terms shall be subject to the exclusive jurisdiction of the Courts of Oman.</li> <li>• Each of the terms and conditions set out in these Campaign Terms and Conditions needs to be met.</li> <li>• The draw will occur on March 2022 for 3 winners and on June 2022 for 3 winners at HSBC Bank Oman’s premises in Muscat and customers will be contacted on their registered contact numbers. The winning prize shall be collected within 60 days otherwise bank based on its sole discretion will cancel it and customer will have no right for any claim in this regard.</li> <li>• You consent to your data being stored, transferred and processed (either in Oman or overseas) by HSBC, its group companies and its authorized third parties to contact you if you win the prize.</li> <li>• Participating in this Campaign does not grant entrants the right to use HSBC’s name, logo or images from or relating to the Campaign without HSBC’s explicit written approval. Entrants may not make any public announcement regarding the prize or any other aspect of this Campaign without HSBC’s prior written consent and any breach of this provision shall confer a right on the HSBC at HSBC’s discretion not to award cash prize to an entrant or debit cash prize from a winner immediately and without notice.</li> <li>• Any attempt to defraud or violate these official rules in any way in connection with the Campaign may be prosecuted to the fullest extent of the law at HSBC’s sole discretion. HSBC reserves the right to make any investigation into the eligibility of an Entrant and delay the award of any prize during the investigation for any period of time deemed necessary and pending the receipt of all and any information deemed necessary. If HSBC suspects any Entrant of attempting to defraud or violate the rules in any way, then HSBC reserves the right to disqualify that Entrant from this and all future Campaigns. HSBC’s decisions from any such investigation shall be final and binding in all respects.</li> <li>•</li> </ul>